TRAINING VOCATIONAL

Consultancy by Van der Jagt

Female-led

ABOUT

• Development, implementation and optimization of business processes, procedures and Standard Operating Procedures (SOPs).
• Development of policy documents, employee handbooks, service standards, house rules and other operational guidelines.
• Guidance in the implementation of new working methods, including training, monitoring and evaluation of application within teams.
• Hospitality consultancy focused on improving operational performance, customer experience, service quality and organizational culture.
• Support with quality management and ISO-related trajectories, including process documentation, internal audits and continuous improvement processes.
• Professional training in Customer Service, Restaurant Etiquette, Business Etiquette, Hospitality Leadership, Menu Training and Food Handling & Safety.
• Mystery Guest Services for hotels, restaurants, retail companies and other service-oriented organizations, including objective evaluations, scorecards and improvement advice.
• Coaching and development of employees, supervisors and management teams aimed at sustainable improvement of performance and service delivery.

SERVICES OFFERED

training vocational | quality consultants

COMPANY INFORMATION

LOCATION	Geen vast adres
WEBSITE	www.consultancyvdj.com
KKF NO.	92294
FOUNDED	2023
EMPLOYEES	1
LANGUAGES	Engels, Nederlands, Sranan Tongo

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